

ELITE

**Experts in Security Systems,
Access Control and Doors**

Safeguarding Commercial Property

Fire Door Installation
Fire Door Maintenance



Raising Standards
Safety Assured



Alumnus



Safeguarding Commercial Properties 365 Days a Year.

As one of the leading providers of security systems and installers of automatic and manual doors, you will be in safe hands when you come to Elite for our security and safeguarding services. Our track record demonstrates our ability, as we regularly work on some of the major commercial buildings in and around the London area.

Our breadth of knowledge, as access control specialists, allows us to provide clients with state-of-the-art security systems that cover every eventuality. We meticulously plan a bespoke service for clients, in all types of commercial and communal buildings.

Whilst our services include undertaking remedial repairs, installation and ad hoc project work, we believe that our Planned Preventative Maintenance Contracts work better for businesses. This approach often results in being a more cost-effective and competitively priced way of maintaining your buildings and also ensures year-round compliance.

Planned Preventative Maintenance

- ✓ Security Systems
- ✓ Automatic Doors
- ✓ Doors and Main Circulation Doors
- ✓ Fire Doors

Remedial Repairs

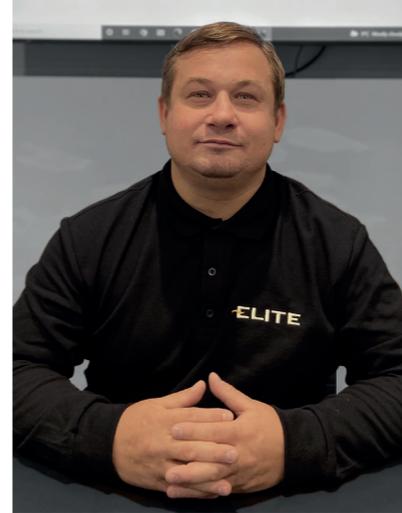
- ✓ For all PPM Services
- ✓ CCTV and Access Control Projects
- ✓ Glazing Systems
- ✓ Window Repair

Additional Services

- ✓ Barriers
- ✓ Shutters
- ✓ Gates
- ✓ Locksmith Service

We also carry out one-off installation project work for all of the above services.

Meet the Key Personnel



Ben McCayna
Managing Director



Mick Townson
Estimating Manager



Simon Green
PPM Compliance



Liam Nugent
Engineering & Project Manager



Nikki Carpenter
Business Development Specialist

Some of Our Clients



Providing excellence since 2004.

When Ben McCayna started Elite in 2004, his vision was to be the best door and security installation and maintenance provider to commercial businesses across London and the Home Counties. Today, the company has surpassed expectations and now offers a broader range of services. This now includes installing and maintaining a range of security systems that encompass access control systems, fire safety, intercoms, alarms and CCTV. In addition, the following services can be accessed on an ad-hoc basis:

- **Glazing installation and repairs**
- **Fire door inspection and installation**
- **Automatic door inspection, repair and installation**
- **Barriers and shutters installation and maintenance**

Unrivalled Customer Service

The core values of each division are the provision of excellent customer service, experienced staff and failsafe procedures that predict every eventuality. Our aim is to provide a flawless service for businesses requiring our specialist knowledge for the first time, as well as those seeking a new, alternative commercial security provider.

Expert Staff and Engineers

We are able to maintain this objective in two ways. Firstly, by having a wide range of professional staff continually out on the road servicing buildings and secondly; by evolving internal processes that accurately reflects the needs of our customers.



Same day service.



24-hour call-out.



No obligation quotes.

We are committed to the very best in customer service.

- Engineers with more than 20 years' experience
- Latest technology
- Competitive prices
- Quick to respond
- Excellent communication
- Free, no-obligation quotation

I wanted to take this opportunity to thank you and your team at Elite door for the fantastic service you provide to Southbank Centre, for the past 12 years.

Hope we will continue to work together for many more years to come!

Thanks

Geraldine Christus
Southbank Centre Operations Manager



Planned Preventative Maintenance

Compliance is a concern for any property manager. It can be easy to miss one of the many safety checks that have to be carried out periodically. Failure to comply could result in criminal prosecutions taken against the person responsible. Avoid that worry by hiring Elite to take care of the maintenance and safety checks for your building.

All our staff are fully trained and knowledgeable about the latest building compliance and regulations. Our robust internal procedures, and dedicated contracts team, provide a concrete process which ensures that nothing gets missed and buildings are always running optimally.

What are the benefits of Planned Preventative Maintenance Contracts?

Planned Preventive Maintenance Contracts are a pre-emptive approach to maintenance, in which checks and maintenance work are scheduled regularly. Many property owners see PPM Contracts as a must-have, as they identify and address any potential issues before they become bigger problems.

Other benefits include having:

- Up-to-date health and safety compliance
- Required warranty standards
- The provision to plan for major repair work
- The facility within which to manage a budget more efficiently
- The option to reduce fixed staff overheads



We offer PPM Contracts for;

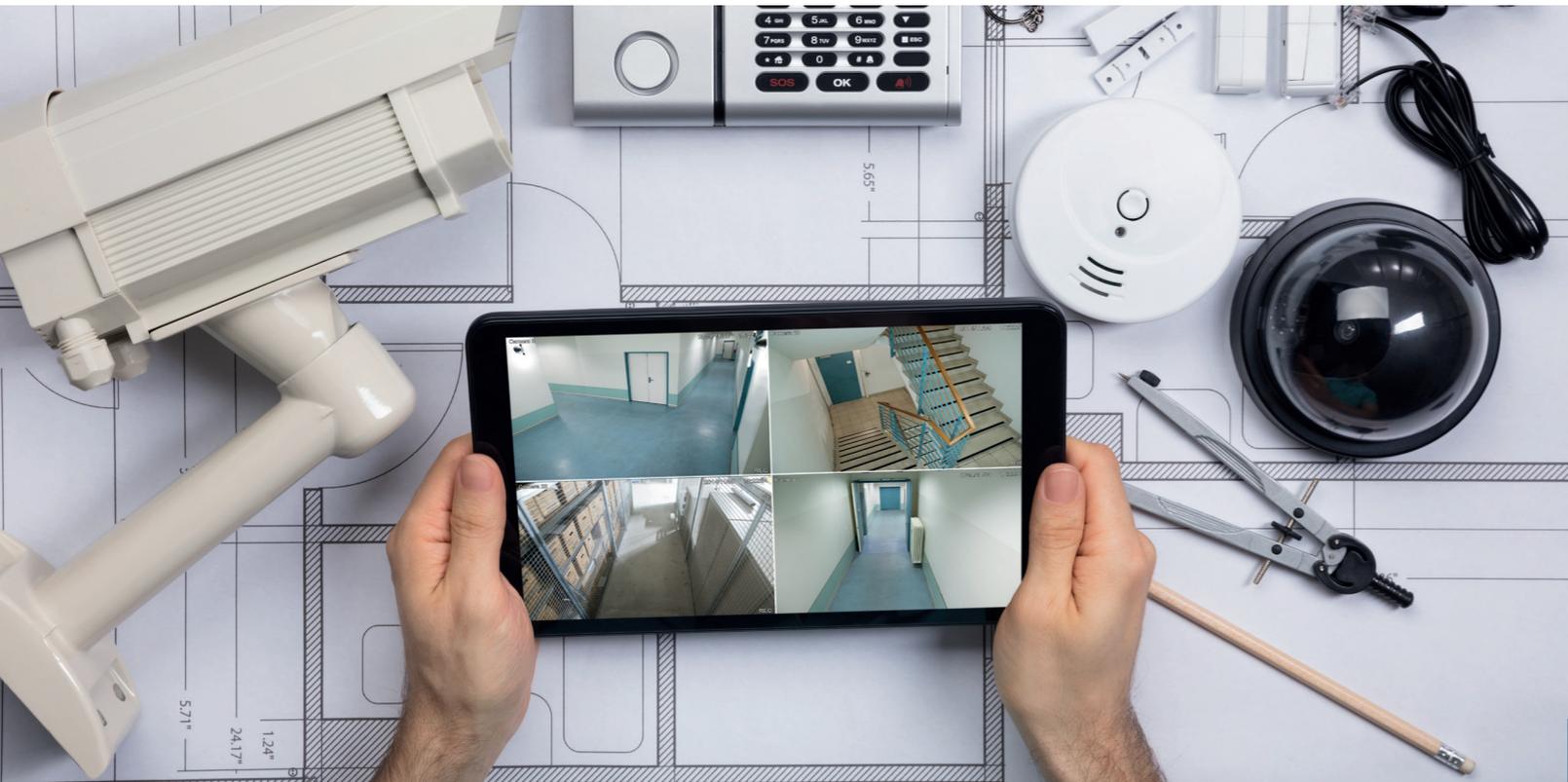
- ✓ Security Systems
- ✓ Automatic Doors
- ✓ Doors and Main Circulation Doors
- ✓ Fire Doors

Security Systems

Why are they so important?

Security Systems are vital, costly investments that need to be in good working order 24/7. When your security systems are maintained by Elite, you will have the advantage of employing an experienced, professional company to help keep your premises secure.

Maintenance of your Security Systems involve periodic check-ups to verify that all the elements in the installation are functioning correctly. This can include anything from your CCTV cameras through to Intercoms and Intruder alarms.



We are experienced in:

Access Control, Intercom Systems & Alarms

- Main Entry and Egress Access Control
- Compartmental Access Control
- Standalone Systems
- Networked systems
- Lift Access Control
- Enterprise Systems
- Biometrics
- Gate, Barrier, Shutter Access Control integration
- Lock Down Systems
- Architectural Locking Methods
- Air Lock Systems

CCTV & Surveillance

Elite are familiar with integrated analogue and IP based CCTV systems, from simple single-camera installations to large scale, multi-camera systems. We can also integrate CCTV with other security systems such as Perimeter Detection, Intruder Alarm and Access Control systems.

At Elite, we work with our customers to create a tailored Planned Preventative Maintenance for security systems. Our Contracts team will put in place a proactive strategy that reflects your specific needs. Our internal procedures include details of inspection deadlines, observations from inspections and remedial works if required.

Our preferred suppliers for security systems include: Avigilon, Paxton, ADI Global, Hikvision, CameBPT, Videx, PAC, Texecom, Pyronix, Honeywell, ACT, and Impro.

Security Systems Installation and Repairs

If you are looking to invest in a new security system, we can be there, every step of the way. From supporting you in choosing the right system, all the way through to installation and going live. Should there be faults in your system further down the line, our trained technicians can detect defects and carry out repairs.

Automatic Doors

Automatic doors use complex parts that are under continuous pressure. Automatic doors, that are regularly serviced and maintained will always work efficiently - ensuring that a building is safe and operational.

Over its lifetime a regularly serviced automatic door costs less to maintain than using urgent reactive callouts. It also means that they are more reliable and work better for longer. Ensuring that automatic doors are operating optimally and safely at all times, can prevent potential injury to users and so reduce the possibility of legal action for negligence.

A Planned Preventative Maintenance agreement provides regular inspections to ensure that your doors continue to open and close without a hitch. We work closely with our clients to offer a competitive, tailor-made maintenance package. Throughout the duration of your contract, we will work with you to ensure that all your needs are covered and provide you with support as and when needed.

Our engineers are also trained to diagnose problems prior to failure and remedy them before they are forced out of action. They are ADSA accredited and complete all installs and repairs to comply with **BSEN16005**.

Automatic Doors Installation and Repairs

When you are planning on installing automatic doors in your building, look no further than Elite. Our track record is second-to-none and we are happy to provide you with testimonials from satisfied customers.

Should you have automatic doors that are not working, we can quickly send out one of our engineers to diagnose the problem and put it right.

GD Construction have engaged the services of Elite over recent years completing many bespoke CCTV, Access Control & Intercom projects within the healthcare sector & London Area.

Every installation undertaken is completed to the highest of standards and quality.

All site and office based staff are approachable, polite and maintain the upmost professionalism at all times.

Chris Parsons
Contracts Manager



Door Systems

Planned Preventative Maintenance for doors, is a stress-free, cost-effective way to outsource the management of your doors. Doors are one of the first things a customer uses when entering a building and, as a result, it is vitally important that they operate efficiently and create the right impression.

Elite's preventative door maintenance package is ideal for all clients in and around London and the surrounding areas. As well as ensuring the health and safety of staff members and visitors, regular maintenance will keep your company in line with business insurance requirements and workplace regulations. PPM takes a pro-active approach, spotting problems before they cost serious money or cause damage.

Our Door PPM contracts can cover the following type of doors:

- **Main Circulation**
- **Revolving**
- **Steel**
- **Aluminium**
- **Security**
- **Fire**
- **Armoured Plated**

Planned Preventative Maintenance packages are customer centric and tailor-made to suit individual needs and budgets. We are committed to providing the very best in customer care throughout the duration of a contract and provide clients with a dedicated point of contact to reach out to at any time.

Elite supply a comprehensive, round-the-clock service to ensure that your doors are always open and operating safely for your staff and customers.

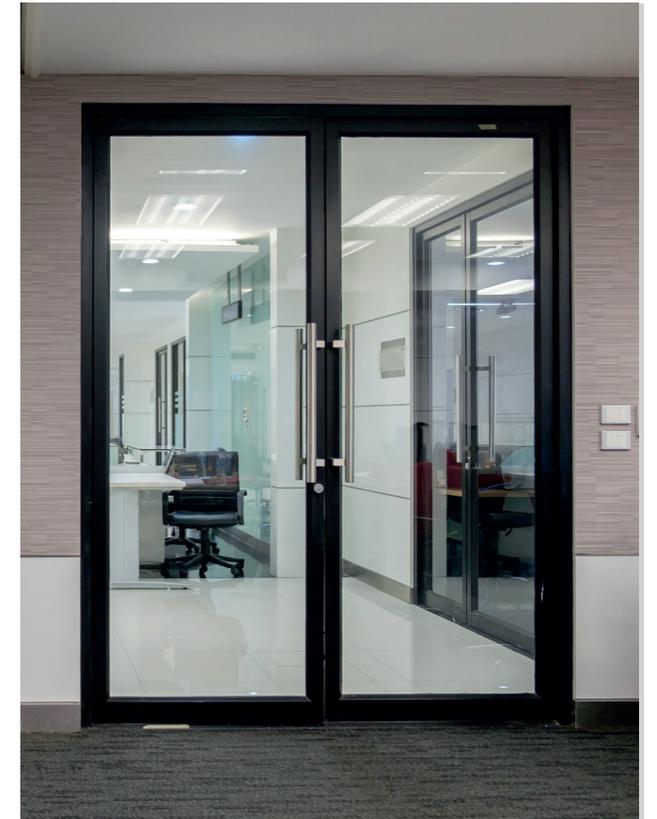
Door Installation

Are you looking for a reputable company for door replacement and installation? Would you like clarity on what products would best suit your building? Talk to the Elite team about new installations.



Door Repairs

If your current door is not broken beyond repair, call us to diagnose and fix the problem. Our engineers are ADSA accredited and complete all installs and repairs to comply with **BSEN16005**.



Fire Door Inspection and Repair

Fire door maintenance is an important process involving the management of surveys, potential remedial works and certification. The Elite team are well versed at covering all aspects of what is required to ensure that fire safety compliance is met.

Planned Preventative Maintenance for fire doors offers peace of mind and security. Be assured that our team will be responsible for the maintenance of all fire doors in the building, and therefore your fire safety compliance. This provision allows for minor repairs to be carried out as and when issues arise throughout the year.

Customer satisfaction is paramount to us. To ensure that objectives are met, you will be assigned to a specific member of our team. Their role will be to work with you to schedule each maintenance visit and be available to discuss any queries or concerns.



Benefits of Fire Door PPM Contracts:



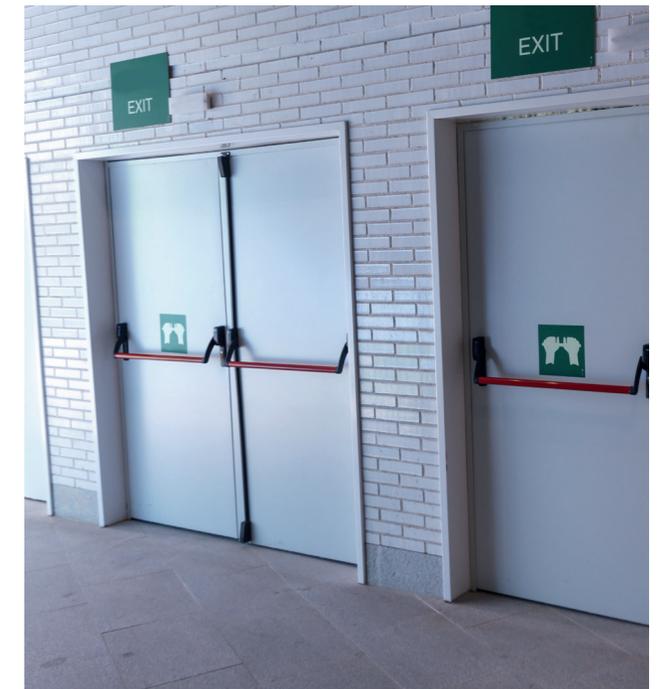
- Clients fulfil their obligations under the Regulatory Reform (Fire Safety) Order 2005 and Fire Safety Bill
- Customers have a regularly updated Asset Register of their building's fire doors. Their fire door records will detail any faults found and action required, so they can be monitored through to completion.
- The Elite team are fully BM Trada Q-Mark Accredited service, complying with the highest industry standards
- Fixed service contract, enabling better financial planning and control
- Assignment of an in-house contact to manage visits and deal with queries

Fire Door Installation

If your internal doors need to be upgraded, our Fire Door experts at Elite can help you with implementing the installation.

Fire Door Repairs

In areas with high footfall, your doors can be prone to taking a few knocks. We can carry out repairs to fire doors, to ensure that they are fully compliant at all times.



Additional Services

As well as our core services of Security Systems and Doors, we can also help you with the following:

✓ Windows and Glazing

Whatever your window or glazing requirement – Elite are here to help!

We are experienced in working with all types of window styles including metal windows, sash windows, electric and manual window openers. If you are looking for other glazing solutions, talk to our team as to how we can support you.

✓ Shutters

Whether you need shutters with good thermal efficiency or ones that are made specifically to be sturdy and effective, we've got you covered.

When buying shutters to secure commercial premises, it is important to invest in quality. We supply and install shutters that are effective and robust at protecting your business to give you ultimate peace of mind. Our shutters come in a wide variety of sizes, materials and finishes to suit your specific needs.



✓ Security Barriers

We supply, install and maintain security barriers and perimeter security solutions for commercial properties in and around London. The security barriers we install are compliant with the regulated industry standards.

Our team has years of experience working with barriers of all types including: height restriction barriers, manual access barriers, automatic rising arm barriers and hoop barriers.

✓ Complete Commercial Security

From initial consultation and design, through to supply, installation and maintenance of our shutters and barriers, our experienced team will assist you with anything you need to support your perimeter security requirements. Call us today to request a free quote.

We also understand that if you have installations that have been damaged or are no longer working, it can be a security risk. As a result, we also offer a same-day repairs service to eliminate dangers and rectify the problem.

Project and Remedial Work

Project Work

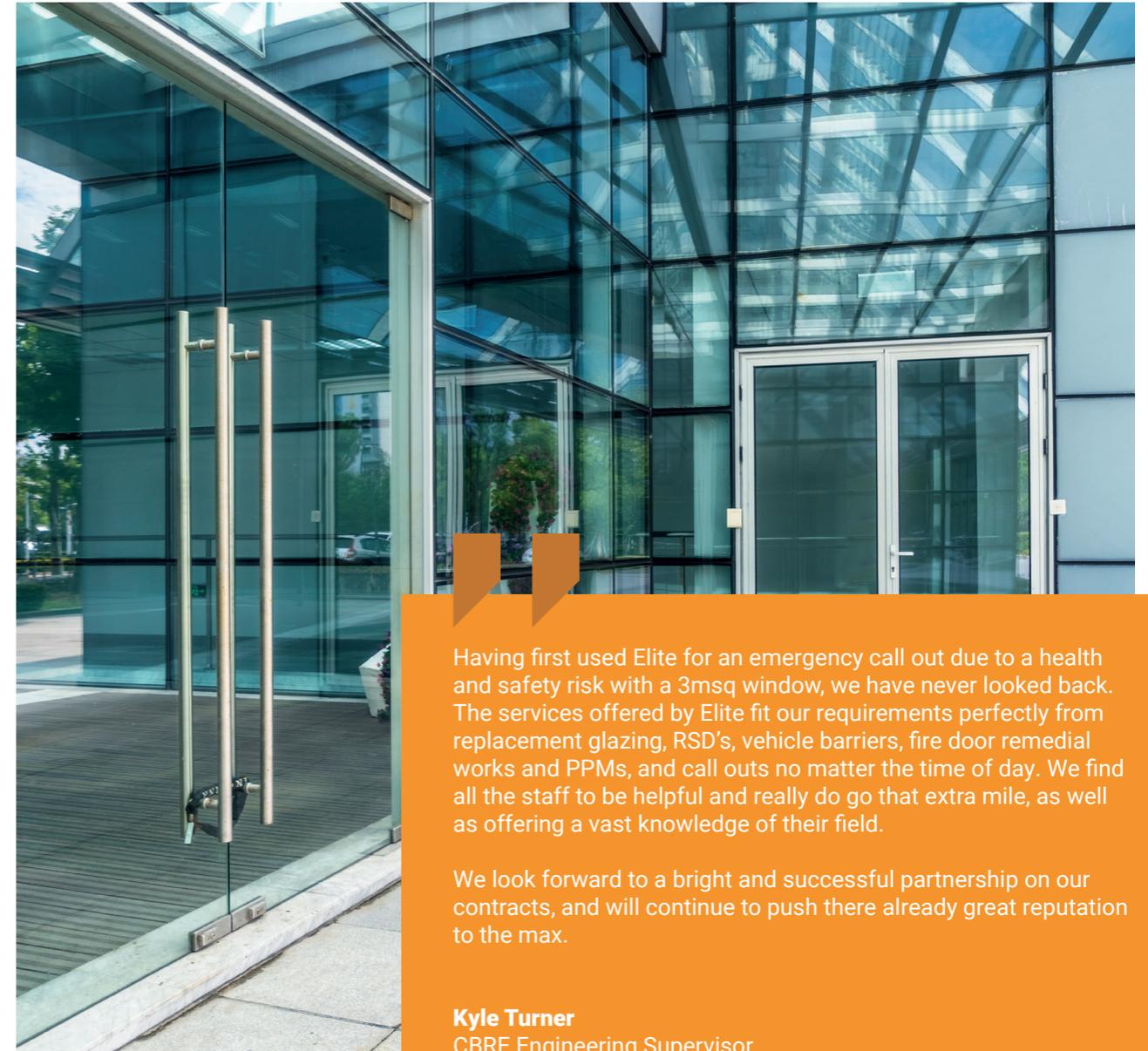
You don't need to hold a PPM Contract with Elite for us to be your commercial security solutions provider. We can help you with anything from large installation projects, through to small remedial repairs. Elite offers an exemplary professional service that includes the removal or refurbishment of current systems even if we were not the original installer, as well as the installation of any new system required.

- ✓ Security Systems
- ✓ Doors
- ✓ Automatic Doors
- ✓ Fire Doors
- ✓ Glazing
- ✓ Shutters
- ✓ Gates
- ✓ Barriers

Remedial Work

Have you noticed that your security or doors systems are not working as well as they used to, or have they simply stopped working all together? Remedial works are carried out to rectify any safety issues following an inspection or a reactive call-out.

At Elite, we offer remedial work services to fix any security and access issues, to make your building fully compliant once again.



Having first used Elite for an emergency call out due to a health and safety risk with a 3msq window, we have never looked back. The services offered by Elite fit our requirements perfectly from replacement glazing, RSD's, vehicle barriers, fire door remedial works and PPMs, and call outs no matter the time of day. We find all the staff to be helpful and really do go that extra mile, as well as offering a vast knowledge of their field.

We look forward to a bright and successful partnership on our contracts, and will continue to push there already great reputation to the max.

Kyle Turner
CBRE Engineering Supervisor



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